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Records / Customer Service Cases

#271943

REOPEN CASE

Summary News Related Actions

Case Details

Topic FCC Form 471 - Form Questions

Status Closed **Priority** Medium

Inquiry Type Phone

Created By USAC

Created On 3/27/2019 11:59 PM EDT

Organization Proyecto de Apoyo y Enlace

Comunitario (PAEC)

Case Description

Description FCC FORM 471

Case Artifacts

Documents

| Name | Uploaded By | Upload Date |
|------|--------------------|-------------|
| | No items available | |

Attachments

| Attachment | Attachment Type | |
|--------------------|-----------------|--|
| No items available | | |
| | | |

Case Thread

| User | Note | Date |
|------|--|------|
| USAC | Thank you for contacting USAC Client Service Bureau regarding Filing your FCC Form 471. We have linked Centro Tecnologico Laguna (BEN# 17021688 to Proyecto de Apoyo y Enlace Comunitario (PAEC), which should now allow you to finish your FCC Form 471. Once your FCC Form 471 has been certified you will need to file a waiver with the FCC due to your Form 471 being filed out of window. Below are the steps to file a waiver with the FCC. If you have filed or will need to file your FCC Form 471 outside of the filing window, there is not an available procedure to request an extension from USAC; however, you may submit a waiver request to the FCC. A waiver is a request to waive an FCC policy, rule, or deadline such as the FCC Form 471 application filing window deadline. Please follow these steps: 1. Follow all pertinent program rules, including: • Posting an FCC Form 470, if you have not already, except in cases of allowable exceptions such as for a multi-year contract that was signed pursuant to a previous FCC Form 470, a contract for which you are exercising an eligible voluntary extension, a state master contract, and for low-cost high-speed business class Internet services. • Waiting at least 28 days after the FCC Form 470 (and RFP, if applicable) was posted or longer, if required by state or local procurement | |

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| rules - before choosing a service provider and | |
|---|--|
| signing a contract (if applicable). | |
| 2. File and certify the FCC Form 471 as soon as | |
| receive a notification that your form was filed | |
| of the filing window will not be considered for funding, unless the FCC grants a waiver request: | |
| 3. File a waiver request with the FCC as soon as possible after your FCC Form 471 has been | |
| submitted. The waiver request can be submitted to the FCC through their Electronic Comment Filing System (ECFS). | |
| a. Go to the ECFS "Submit a FILING" page: https://www.fcc.gov/ecfs/filings | |
| b. Enter "02-6" in the "Proceeding" field. c. Provide the information requested. (There | |
| are certain fields that are not applicable, such as the "Report Number" or "Bureau ID | |
| Number.") Be sure to choose "WAIVER" from the dropdown menu in the "Type of Filing" field. d. Click "Upload Documents" to open an upload | |
| window and attach a letter requesting the waiver request and any supporting | |
| documentation. You may also drag and drop the file(s) into the "Upload Documents" field. | |
| The FCC requires the following information to be included in the waiver request: | |
| 1. A statement setting forth the party's interest in the matter presented for review. | |
| 2. A full statement of relevant, material facts with supporting affidavits and documentation. | |
| reference, where appropriate, to the relevant | |
| 4. A statement of the relief sought and the relevant statutory or regulatory provision | |
| pursuant to which such relief is sought. 5. Review the form, make any necessary | |
| | |
| Additional information and instructions can be found under the heading "Submitting Window | |
| Libraries News Brief: http://www.usac.org/sl/tools/news- | |
| Waiver request guidance can also be found | |
| FCC" on the appeals page of the Schools and Libraries website: | |
| http://www.usac.org/about/about/program- integrity/appeals.aspx | |
| For assistance with using ECFS, please contact the ECFS Help Desk at 202-418-0193 or via email at ECFSHelp@fcc.gov. | |
| If you have any questions or believe this case was closed incorrectly, please re-open this case or contact us at (888)-203-8100. | |
| Thank you, Brandon Thompson | |
| | possible, if you have not already. You will receive a notification that your form was filed outside of the filing window. Forms filed outside of the filing window. Forms filed outside of the filing window will not be considered for funding, unless the FCC grants a waiver request: 3. File a waiver request with the FCC as soon as possible after your FCC Form 471 has been submitted. The waiver request can be submitted to the FCC through their Electronic Comment Filing System (ECFS). a. Go to the ECFS "Submit a FILING" page: https://www.fcc.gov/ecfs/filings b. Enter "02-6" in the "Proceeding" field. c. Provide the information requested. (There are certain fields that are not applicable, such as the "Report Number" or "Bureau ID Number.") Be sure to choose "WAIVER" from the dropdown menu in the "Type of Filing" field. d. Click "Upload Documents" to open an upload window and attach a letter requesting the waiver request and any supporting documentation. You may also drag and drop the file(s) into the "Upload Documents" field. The FCC requires the following information to be included in the waiver request: 1. A statement setting forth the party's interest in the matter presented for review. 2. A full statement of relevant, material facts with supporting affidavits and documentation. 3. The question presented for review, with reference, where appropriate, to the relevant Commission rule, order or statutory provision pursuant to which such relief sought and the relevant statutory or regulatory provision pursuant to which such relief is sought. 5. Review the form, make any necessary changes, and then submit the waiver request. For additional assistance: Additional information and instructions can be found under the heading "To File an Appeal with the FCC" on the appeals page of the Schools and Libraries News Brief: http://www.usac.org/sl/tools/news-briefs/preview.aspx/id=710 Waiver request guidance can also be found under the heading "To File an Appeal with the FCC" on the appeals page of the Schools and Libraries |

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| User | Note | Date |
|------|--|------------------------|
| | (USAC) Client Service Bureau (888) 203-8100 | |
| USAC | Thank you for contacting USAC Client Service Bureau. | 3/28/2019 12:09 AM EDT |
| | If you have filed or will need to file your FCC Form 471 outside of the filing window, there is not an available procedure to request an extension from USAC; however, you may submit a waiver request to the FCC. A waiver is a request to waive an FCC policy, rule, or deadline such as the FCC Form 471 application filing window deadline. Please follow these steps: | |
| | 1. Follow all pertinent program rules, including: | |
| | Posting an FCC Form 470, if you have not already, except in cases of allowable exceptions such as for a multi-year contract that was signed pursuant to a previous FCC Form 470, a contract for which you are exercising an eligible voluntary extension, a state master contract, and for low-cost high-speed business class Internet services. Waiting at least 28 days after the FCC Form 470 (and RFP, if applicable) was posted or longer, if required by state or local procurement rules - before choosing a service provider and signing a contract (if applicable). | |
| | 2. File and certify the FCC Form 471 as soon as possible, if you have not already. You will | |
| | receive a notification that your form was filed outside of the filing window. Forms filed outside of the filing window will not be considered for funding, unless the FCC grants a waiver request: | |
| | 3. File a waiver request with the FCC as soon as possible after your FCC Form 471 has been submitted. The waiver request can be submitted to the FCC through their Electronic Comment Filing System (ECFS). | |
| | a. Go to the ECFS "Submit a FILING" page: https://www.fcc.gov/ecfs/filings b. Enter "02-6" in the "Proceeding" field. c. Provide the information requested. (There are certain fields that are not applicable, such as the "Report Number" or "Bureau ID Number.") Be sure to choose "WAIVER" from the dropdown menu in the "Type of Filing" field. d. Click "Upload Documents" to open an upload window and attach a letter requesting the waiver request and any supporting documentation. You may also drag and drop the file(s) into the "Upload Documents" field. | |
| | The FCC requires the following information to be included in the waiver request: | |
| | 1. A statement setting forth the party's interest in the matter presented for review. 2. A full statement of relevant, material facts with supporting affidavits and documentation. 3. The question presented for review, with reference, where appropriate, to the relevant Commission rule, order or statutory provision. | |

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| User | Note | Date |
|------|---|------|
| | 4. A statement of the relief sought and the relevant statutory or regulatory provision pursuant to which such relief is sought. 5. Review the form, make any necessary changes, and then submit the waiver request. | |
| | For additional assistance: • Additional information and instructions can be found under the heading "Submitting Window Waivers" in the July 29, 2016 Schools and Libraries News Brief: http://www.usac.org/sl/tools/news-briefs/preview.aspx?id=710 • Waiver request guidance can also be found under the heading "To File an Appeal with the FCC" on the appeals page of the Schools and Libraries website: http://www.usac.org/about/about/programintegrity/appeals.aspx • For assistance with using ECFS, please contact the ECFS Help Desk at 202-418-0193 or via email at ECFSHelp@fcc.gov. | |
| | If you have any additional questions or concerns please contact our office Monday through Friday 8 am-8 pm EST. | |
| | Thank you, Rashida K. Universal Service Administrative Company (USAC) Client Service Bureau Management (888) 203-8100 | |

Case Contact

Case Contact Maria Hernandez

You're out of storage space and will soon be unable to send or receive emails until you free up space or purchase additional storage. Changes to your storage space may take up to 24 hours to ≡ Mail Q Search mail Compose New Task: Review PDF for FCC Form 471 - #191041718 - CentroLagunaCategoria2 Inbox 5,975 Snoozed Universal Service Administrative Company (USAC) <portal@usac.org> Important Universal Service María David Santiago Administrative Co. https://iupdate.dnb.com/iUpdate/viewi Aimee Martinez Review PDF for FCC Form 471 - #191041718 - CentroLagunaCategoria2 Buenos días, espero estés bien. Dtbrr Mary Pietri En dos universidades diferentes. This task was assigned to you on Apr 2, 2019 6:43 PM EDT The task priority is Normal To view the task, please follow this link This message has been sent by EPC

Reply

Forward

The Task Could Not Be SubmittedThe task has already been submitted.

You're out of storage space and will soon be unable to send or receive emails until you free up space or purchase additional storage. Changes to your storage space may take up to 24 hours to ≡ Mail Q Search mail Compose New Task: Review PDF for FCC Form 471 - #191041716 - Centro Laguna Inbox x Inbox 5,975 Snoozed Universal Service Administrative Company (USAC) <portal@usac.org> Important Universal Service
Administrative Co María +David Santiago Administrative Co. https://iupdate.dnb.com/iUpdate/viewi Aimee Martinez Review PDF for FCC Form 471 - #191041716 - Centro Laguna Buenos días, espero estés bien. Dtbrr Mary Pietri En dos universidades diferentes. This task was assigned to you on Apr 2, 2019 5:39 PM EDT The task priority is Normal To view the task, please follow this link This message has been sent by EPC Reply Forward

The Task Could Not Be Submitted
The task has already been submitted.